TIME WARNER
CABLE

JUL 27 '10 PM 3:18

July 22, 2010

Mr. Gerald Urbantke
Manager, Marketing Communications
City of Arlington
101 W. Abrams St., 3rd Fl.
Arlington, TX 76010

Dear Mr. Urbantke:

As you may recall, I wrote to you on or about June 28, 2010 to describe our plan to transition the Public, Educational, and Government (PEG) access channels from analog to digital transmission.

In an effort to keep you fully apprised during this transition, I am writing to let you know that the date of this transition has been delayed until October 1, 2010. All customers will be notified of this new date at least thirty (30) days in advance via a letter in their next monthly billing statement. We recommend that the City and access channel programmers provide notice on the respective PEG access channels of the new date for this transition, as well as the information about how those channels can be located.

As more fully described in my last letter, all PEG channels will remain on the Basic Service Tier (BST) and will be "channel mapped" so that they remain viewable at their current channel locations on a Time Warner Cable digital set top box or on a CableCARD-equipped set. We will be providing digital boxes to our customers as set forth in my last letter. Finally, please contact me directly in the event that you wish to receive a digital converter, free of charge, for each city location where we provide free service.

As a reminder, customers using other devices to receive the digital channels, such as a cable-ready set with a QAM tuner, will find the PEG channels as follows:

Ch. Description	Analog #	Digital #	QAM #
Gov	16	16	15.1
Public	95	95	15.102
Gov 2	96	96	15.3
Ed	97	97	15.4
Ed	98	98	15.5
Ed	99	99	15.6

As always, I am available to discuss this matter at any time. You can reach me by emailing clemon.maddox@twcable.com or by calling 469-464-4846

Sincerely,

Clem Maddox, Director of Government Relations

From: Origin ID: JMDA (469) 464-4849
Sylvia Minor
TIME WARNER CABLE- North Texas
750 Canyon Dr., Suite 500 E

Coppell, TX 75019

FedEx
Express

E

Ship Date: 22JUL10
ActWgt: 1.0 LB
CAD: 100683106/INET3060

Delivery Address Bar Code

SHIP TO: (817) 459-6143   **BILL SENDER**
Mr. Gerald Urbantke
City of Arlington
101 W ABRAM ST FL 3

ARLINGTON, TX 76010

Ref #
Invoice #
PO #
Dept #

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TRK#
0201 7988 7645 2323
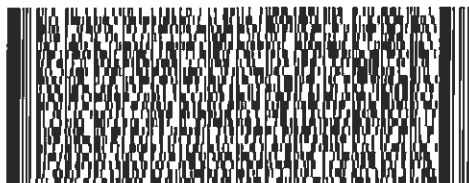
MON – 26 JUL   A1
** 2DAY **

76010
TX-US

AD FWHA   DFW

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7/22/2010